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Paid 500£ Front Desk and guest relation internship in London, UK

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Location

London, United Kingdom

Category

Reception

Job Type

Internship

Salary

£500/month

Languages

Inglés

Description

Guest relations: proactively communicating with guests via email, phone and in person to build productive partnerships and inspire trust and confidence.

Check-in: meet and greet the guests at their arrival.

Guiding and supervising operations team members and coordinating the post-booking procedure.

Achieve the highest standards of attentive customer service.

Updating, confirming and making changes to customer's reservations and advising customers of itinerary schedules.

Problem solving: Cie loves it when a plan comes together, but you can't win them all. You'll work with teams from across the business to find solutions when things go wrong.

Company description:

Our partner is a vacation rental company based in London, also venturing in property acquisition, development and management

Other comments

6 months internship mandatory

Fees charged only if are accepted to the internship

Aplicar

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